

# MP45R and MP55R Plows

## **Service and Parts Manual**



### **Monroe Snow & Ice Control**

A Division of Monroe Truck Equipment 1051 W. 7th Street Monroe, WI 53566 Phone: 608-328-8127

Fax: 608-329-8488

Website: www.monroetruck.com Email: snowandicecontrol@monroetruck.com



## **TABLE OF CONTENTS**

Safety Instructions
Maintenance Instructions
Replacement Parts
How to Order Parts
Return Policy
Warranty Registration

## **SAFETY INSTRUCTIONS**

- Read all installation, safety and maintenance instructions completely before operating this equipment.
- Keep all personnel clear of moving parts while equipment is being operated.
- Do not operate a plow in need of maintenance! Repair immediately!
- While operating this equipment use common sense, use caution, be alert and be safety-conscious.





CAUTION: "Stacking" (piling) of snow with a push plow is not recommended.

Raising the plow too high while stacking can damage the plow and mount by causing the lift arm to fold up and contact the moldboard.

Do not lift the plow more than 18" off the ground with piling and stacking snow.

Where possible, start the snow season by pushing snow as far back as possible from the area begin plowed to avoid having to move or stack it later.

## **MAINTENANCE INSTRUCTIONS**

#### In Season:

- Check for loose bolts and nuts daily, and re-torque before use. (Failure to inspect equipment on a daily basis may seriously affect safety and/or efficiency.)
- Lubricate all grease fittings every ten hours of normal use and more frequently under heavy use.
- A cross over relief valve (300 GPM minimum) MUST be plumbed into the reversing circuit. The cross over relief vlave pressure settings must NOT exceed 1800 PSI for 3" reversing cylinder and 1000 PSI for 4" reversing cylinder.
- Check all hydraulic fittings for tightness on a regular basis.
- System pressure should NOT exceed 2000 PSI.
- Check cutting edge for wear. Do not let cutting edge wear closer than  $\frac{1}{2}$ " to  $\frac{1}{2}$ " from the bottom angle of the moldboard.
- Due to the nature of use and environment this equipment is operating in, damage and wear may occur at anytime. Therefore, Monroe Truck
   Equipment recommends the end user establish and follow a daily inspection routine before using this equipment.

#### Off Season:

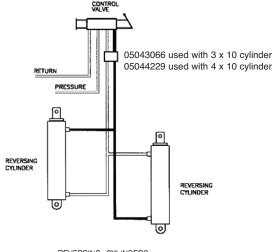
- Use care when disconnecting hydraulic lines to assure that no dirt or foreign objects enter the hydraulic system. Use caps to cover hydraulic hose fittings and insert plugs in hydraulic ports.
- Hydraulic cylinders should be fully retracted when stored during the off season to prevent damage or corrosion. The remaining exposed shaft surface should be coated with a thick grease to prevent corrosion, which must be removed before returning to regular service.
- Check mounting bolts for wear and/or damaged threads and replace before next season.

## **GENERAL INFORMATION**

- Location descriptions are noted in direction of travel. (i.e. front, rear, left and right.)
- Delivery of replacement parts is subject to our sales delivery terms.
- Use only Monroe Snow & Ice Control O.E.M. replacement parts.
   Failure to do so will void warranty.
- Replacement parts listed in this manual reflect our most common items. If you do not find the part you require, please call your distributor.
- Monroe Truck Equipment reserves the right to make revisions or alterations to this parts manual.
- Monroe Full Moldboard Compression Trip Reversible plows are designed to operate with a 14" push height when equipped with the standard 8" cutting edge. Changes in cuttinge edge height will require adjustments at the hitch to maintain optimum attach angle.
- Monroe Full Moldboard Compression Trip Reversible plows are designed for use with a variety of hitches. Please consult the operating manual for your hitch to determine the correct attachment procedure.

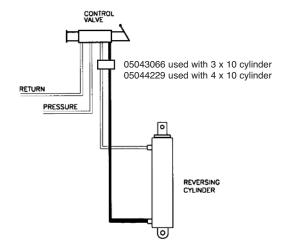
## **HYDRAULIC DIAGRAMS**

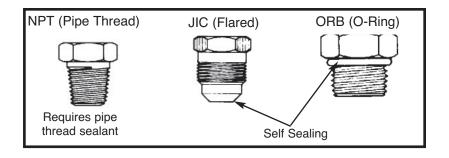
## **Hydraulic Diagram for the Reversing Cylinders**

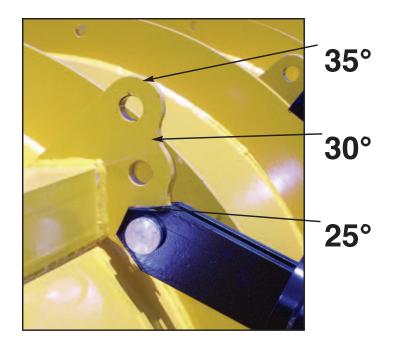


REVERSING CYLINDERS

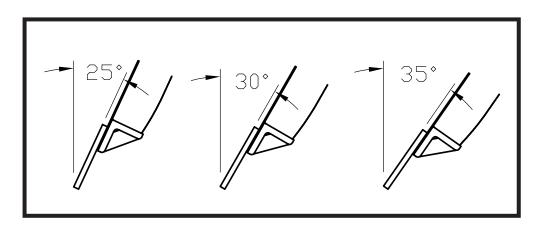
## Single Reversing Cylinder



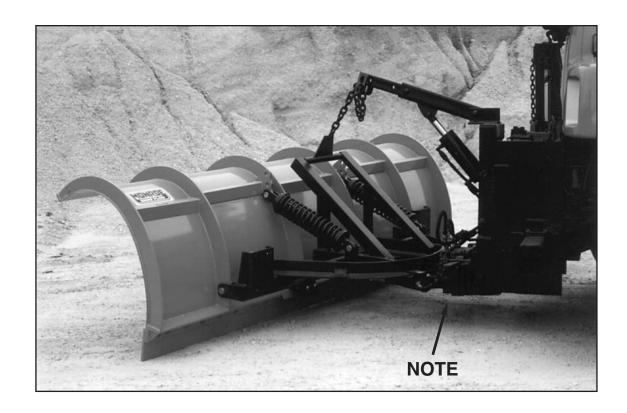




Simple Three Position Adjustment for Plow Cutting Edge Attack Angle



Force Required to Trip Moldboard
LIGHT MEDIUM HARD
TRIP TRIP TRIP



## Level Lift Chain Hook-Up

- 1. Adjust lift arm outward so the chain lifts more vertical than rearward. (See picture above.)
- 2. Adjust the lift chain until the plow lifts approximately 12" off of the ground. (Approximately 6 to 10 links from the level lift.)

Note: The swivel plate must be lubricated in order for level lift to work properly.

			MP45R & MP55R PLOWS
Item	Qty	Part Number	Description
1	1	00074688 00021503 00074686 00074687	MOLDBOARD WELDMENT, PLOW, MP45R11-ISCT, 10GA MOLDBOARD WELDMENT, PLOW, MP45R12-ISCT, 10GA MOLDBOARD WELDMENT, PLOW, MP55R11-ISCT, 10GA MOLDBOARD WELDMENT, PLOW, MP55R12-ISCT, 10GA
2	1	00049753 00049754 00055931 00055932	CUTTING EDGE KIT, 11', .625 X 8, TPCS CUTTING EDGE KIT, 12', .625 X 8, TPCS CUTTING EDGE KIT, 11', .750 X 6, CARBIDE, TPCS CUTTING EDGE KIT, 12', .750 X 6, CARBIDE, TPCS
3	1	00071412	TRIP KIT, PLOW, CT, HD, 45.0, 55 See Page 10
4	1	00055987 00085694 00085695 00074939	PUSHFRAME KIT, RVS, 45CT, 10'-12' PUSHFRAME KIT, RVS, 55CT, 10'-12' PUSHFRAME KIT, RVS, 55CT PUSHFRAME KIT, RS, CT, 10'-12' See Page 12 See Page 13 PUSHFRAME KIT, RS, CT, 10'-12' See Page 14
5	1	00050926 00050953 00066052	REVERSING KIT, PLOW, 3 X 10 CYL See Page 16 REVERSING KIT, PLOW, 4 X 10, CYL See Page 17 TILT KIT, HYD TILT PF See Page 17
6	1	05050095	TAG, SERIAL NUMBER, 1.25 X 3.5, SS
7	1	00055962	DECAL KIT, PLOW See Page 18

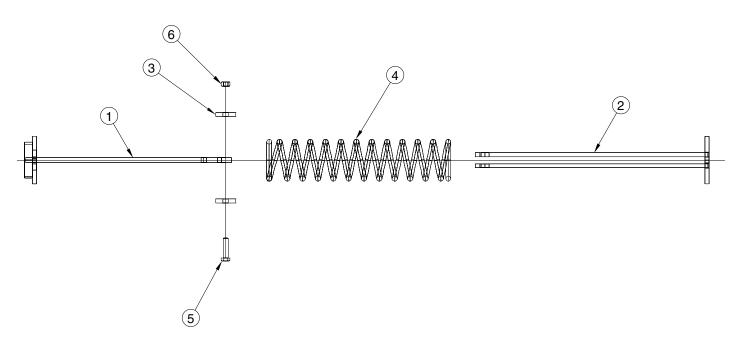
	00049753 CUTTING EDGE KIT, 11', .625 X 8, TPCSK		
Item	Qty	Part Number	Description
1	1	05031013	CUTTING EDGE, .625 X 8 X 11', 1084
2	13	05014551	BOLT, .625-11 X 2.50, G8, DH, PLAIN
3	13	05021383	WASHER, .625, LOCK, HEAVY, ZINC
4	13	05020270	NUT, .625-11, G8, HEX, ZINC

	00049754 CUTTING EDGE KIT, 12', .625 X 8, TPCS		
Item	Qty	Part Number	Description
1	1	05031014	CUTTING EDGE, .625 X 8 X 12', 1084
2	14	05014551	BOLT, .625-11 X 2.50, G8, DH, PLAIN
3	14	05021383	WASHER, .625, LOCK, HEAVY, ZINC
4	14	05020270	NUT, .625-11, G8, HEX, ZINC

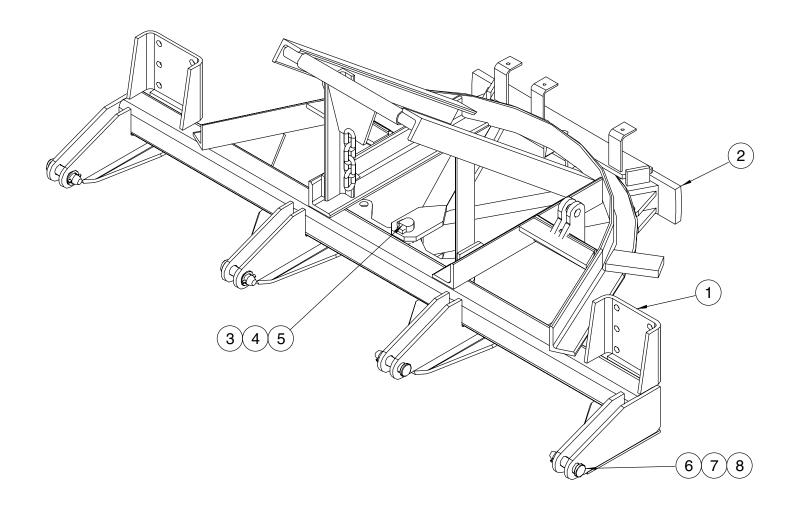
		00055931	CUTTING EDGE KIT, 11', .75 X 6, CARBIDE, TPCS
Item	Qty	Part Number	Description
1	1	05031082	CUTTING EDGE, 3', .75 X 6, CARBIDE, TPCS
2	2	05021083	CUTTING EDGE, 4', .750 X 6, CARBIDE, TPCS
3	1	05031031	CUTTING EDGE, 11', .5 X 6, TPCS
4	17	05014553	BOLT, .625-11 X 3, G8, DH, PLAIN
5	17	05021383	WASHER, .625, LOCK, HEAVY, ZINC
6	17	05020270	NUT, .625-11, G8, HEX, ZINC

		00055932	CUTTING EDGE KIT, 12', .75 X 6, CARBIDE, TPCS
Item	Qty	Part Number	Description
1	3	05031083	CUTTING EDGE, 4', .750 X 6, CARBIDE, TPCS
2	1	05031032	CUTTING EDGE, 12', .5 X 6, TPCS
3	14	05014553	BOLT, .625-11 X 3, G8, DH, PLAIN
4	18	05021383	WASHER, .625, LOCK, HEAVY, ZINC
5	18	05020270	NUT, .625-11, G8, HEX, ZINC
6	4	05014551	BOLT, .625-11 X 2.5, G8, DH, PLAIN

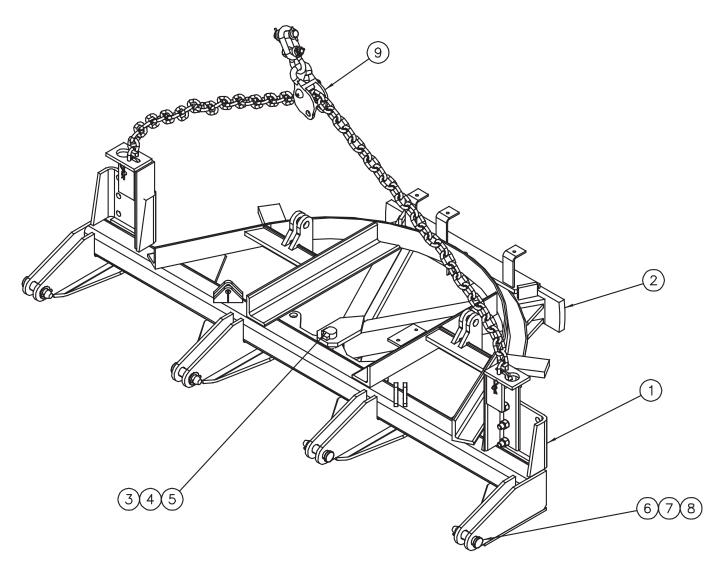
	00071412 TRIP KIT, PLOW, CT, HD, 45, 55		
Item	Qty	Part Number	Description
1	2	00071413	COMPRESSION SPRING ASSEMBLY, HD, 45, 55 See Below
2	4	05022051	PIN, 1DIA X 3.25, FLAT, HD
3	4	05021202	BUSHING, 1.50 X 1 X 10GA, ZINC
4	4	05022026	PIN, .25 X 2, ROLL, ZINC



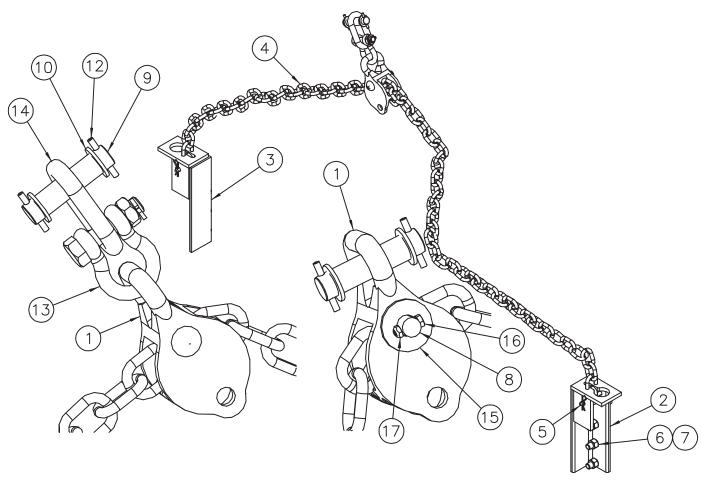
	00071413 SPRING ASSEMBLY, PLOW, COMPRESSION, HD, 45, 55		
Item	Qty	Part Number	Description
1	1	00040164	SPRING BRACKET, UPPER
2	1	00055969	COMPRESSION SPRING BRACKET, LOWER
3	2	00040167	RETAINER
4	1	05035037	SPRING, COMPRESSION, HD
5	1	05010741	BOLT, .625-11 X 2.50, HHCS, G8, ZINC
6	1	05020837	NUT, .625-11, GC, TOP LOCK, C&W



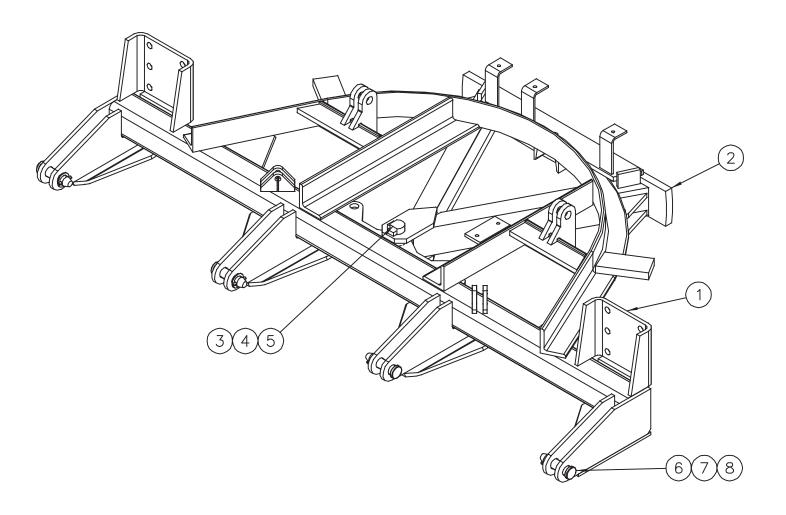
	00055987 PUSHFRAME KIT, RVS, 45CT, 10'-12'		
Item	Qty	Part Number	Description
1	1	00055986	PUSHFRAME WELDMENT, 10'-12', LL
2	1	00027881	STANDARD A FRAME WELDMENT
3	1	05022047	PIN, 1.250 X 7.25, FLAT, HD
4	1	05022044	PIN, .313 X 3, ROLL
5	1	05021316	WASHER, 1.25, G5, FLAT, ZINC
6	4	05022067	PIN, FLAT, HD, 1.25 DIA X 4.50
7	4	05022039	PIN, .313 X 2, ROLL
8	4	05021191	BUSHING, 1.25 MACHINE, ZINC



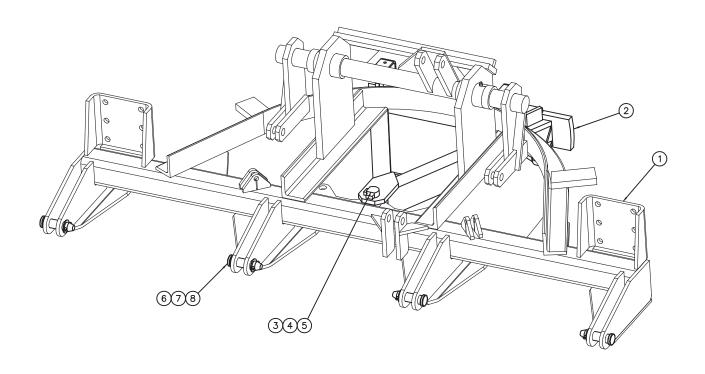
	00085694 PUSHFRAME KIT, RVS, 55CT, 10'-12'		
Item	Qty	Part Number	Description
1	1	00027833	PUSHFRAME WELDMENT, RVS, 10'-12', ATCH PTS, CHAIN LIFT, FALLS
2	1	00027881	A-FRAME WELDMENT, STD, 1.25 PIVOTS, 1 X 5
3	1	05022047	PIN, 1.25 X 6.438 FLAT HD, ZINC, CHAMFERED HD, W/ HOLES
4	1	05022044	PIN, .313 X 3, ROLL, ZINC, CARBON SPRING STEEL
5	1	05021316	WASHER, 1.25, FLAT, ZINC
6	4	05022067	PIN, 1.242, 4.835, FLAT, HEAD, ZINC, GRIP
7	4	05022039	PIN, .313 X 2, ROLL ZINC, CARBON SPRING STEEL
8	4	05021191	BUSHING, MACH, 1.88 X 1.25 X 14GA, ZINC, NARROW, RIM
9	1	00085695	LIFT KIT, PLOW, BLOCK & CHAIN, 55CT



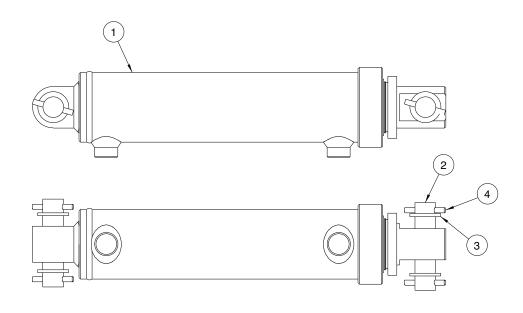
	00085695 LIFT KIT, PLOW, BLOCK & CHAIN, 55CT			
Item	Qty	Part Number	Description	
1	1	05034025	BLOCK, CHAIN, CASTING CONTINOUS CHAIN PLOW LIFT	
2	1	00036995	BRACKET WELDMENT, LH, CHAIN ATCH PUSHFRAME	
3	1	00036996	BRACKET WELDMENT, RH, CHAIN ATCH PUSHFRAME	
4	1	00043175	CHAIN, HIGHT TEST, GR43, .5 X 10', 120", ZINC PLATED, DOMESTIC	
5	2	05022136	PIN, .5 X 4.50, 4" GRIP BENT, ZINC, INCL BRIDGE PIN	
6	6	05010765	BOLT, .750-10 X 2.25, G8, HHCS, ZINC	
7	6	05020271	NUT, .750-10, G8, HEX, ZINC	
8	1	05022119	PIN, .75 X 3.75, BUTTON HEAD, ZINC PLATED, CT EDGE	
9	1	05022040	PIN, 1 X 4.25 NO HEAD, ZINC	
10	2	05021202	BUSHING, MACH, 1.5 X 1 X 10GA, ZINC, NARROW, RIM	
11	1	05022002	PIN, #8 HAIR, .875"-1" PIN, .178 WIRE, 3.750 LONG, 21-08	
12	1	05022026	PIN, .250 X 2, ROLL ZINC, CARBON SPRING STEEL	
13	1	05050126	SHACKLE, .625, BOLT-TYPE, GALV, ANCHOR, 3.25 TON LIMIT	
14	1	05052606	END LINK, .750"	
15	1	05021312	WASHER, .750, FLAT, ZINC	
16	1	05010593	BOLT, .250-20 X 1, G8, HHCS, ZINC	
17	1	05020899	NUT, .250-20, TOP LOCK, ZINC	



	00074939 PUSHFRAME KIT, REV, CT, 10'-12'					
Item	Qty	Part Number	Description			
1	1	00027833	PUSHFRAME WELDMENT, REV, 11' &12', 4 ATCH PTS, CHAIN LIFT, FALLS			
2	1	00027881	STD A-FRAME WELDMENT			
3	1	05022047	PIN, 1.250 X 7.25, FLAT, HD			
4	1	05022044	PIN, .313 X 3, ROLL			
5	1	05021316	WASHER, 1.25 G5, FLAT, ZINC			
6	4	05022067	PIN, FLAT, HD, 1.25 DIA X 4.50			
7	4	05022039	PIN, .313 X 2, ROLL			
8	4	05021191	BUSHING, 1.25, MACHINE, ZINC			



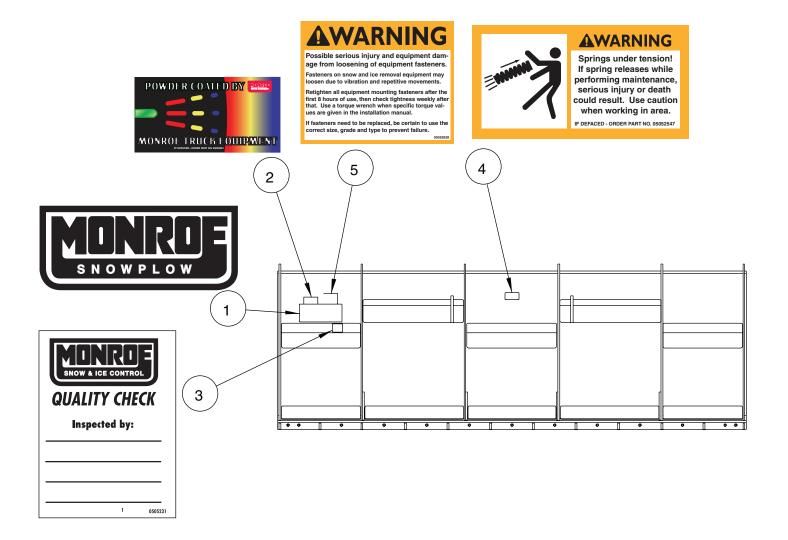
00157345 PUSHFRAME KIT, RVS, 55CT, 10'-12'					
ITEM	QTY	PART NUMBER	DESCRIPTION		
1	1	00081373	PUSHFRAME WLDMT,RVS,55CT,10'-		
2	1	00028551	A-FRAME WLDMT,2.00 PIVOT,1x5		
3	1	05022047	PIN 1.25 x 6.438 FLAT HD ZC		
4	1	05022044	PIN .313 x 3.000 ROLL		
5	1	05021316	WASHER 1.25 FLAT ZC		
6	4	05022067	PIN 1.242 x 3.370GL x 4.835,ZC		
7	4	05022039	PIN, ROLL .313 x 2.000 OA		
8	4	05021191	BUSHING,MACH,1.88x1.25x14GA,ZC		



	00050926 REVERSING KIT, PLOW, 3 X 10 CYLINDER W/ MOUNTING HARDWARE						
Item	Qty	Part Number	Description				
1	2	05000000	CYLINDER, 3 X 10 DA, LIFT PA, ORB PORTS See Page 19				
2	4	05022040	PIN, 1 X 4.250, NO HEAD				
3	8	05021202	BUSHING, 1.50 X 1 X 10GA, ZINC, NARROW				
4	8	05022026	PIN, .250 X 2, ROLL, ZINC				
5	1	05043067	HOSE KIT, CUSHION BLOCK, .875ORB				
6	1	05037080	HOSE ASSEMBLY, PLOW, MTE W/R608				
7	3	00055000	CLIP, HOSE HOLD DOWN, REVERSIBLE PLOW, MTE				
8	3	05010620	BOLT, .313-18 X 1.50, G8, HHCS, ZINC				
9	3	05020909	NUT, .313-18, GC, TOP LOCK, C&W				
10	6	05050608	CABLE TIE, HD, 14.0"L X .300"W, BLACK				

	00050953 REVERSING KIT, PLOW, 4 X 10 CYL W/ MOUNTING HARDWARE						
Item	Qty	Part Number	Description				
1	2	05002640	CYLINDER, 4 X 10, DA, NIT, RVS See Page 20				
2	4	05022040	PIN, 1 X 4.25 NO HEAD, ZINC				
3	8	05021202	BUSHING, MACH, 1.5 X 1 X 10GA, ZINC				
4	8	05022026	PIN, .250 X 2, ROLL, ZINC				
5	1	05044230	HOSE KIT, CUSHION BLOCK @ 1000 PSI				
6	1	05037080	HOSE KIT, PLOW, STD W/ 36" WHIP				
7	3	00055000	CLIP, HOSE HOLD DOWN				
8	3	05010620	BOLT, .313-18 X 1.50, G8, HHCS, ZINC				
9	3	05020909	NUT, .313-18, GC, TOP LOCK, C&W				
10	6	05050608	CABLE TIE, HD, 14L X .3W, BLACK				

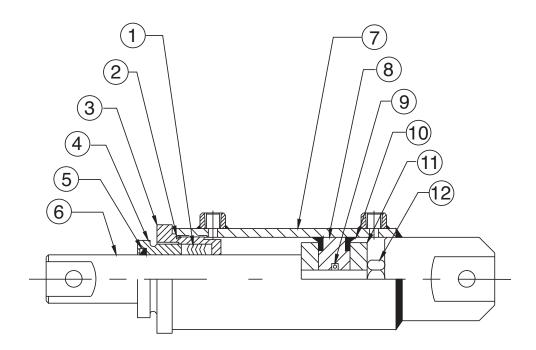
	00066052 TILT KIT, 4X10 CYLINDER, NIT, HYD TILT PUSHFRAME						
Item	Qty	Part Number	Description				
1	1	00037392	CYLINDER, 4X10, HYD ADJ PLOW, 20.125 CC X 26.38 CC EXT, NIT (Use replacement parts for cylinder #05002640 on page 20)				
2	1	05022001	PIN, 1" X 4.266" GL				
3	1	05022040	PIN, 1" X 4.25", NO HEAD, ZINC				
4	9	05021202	BUSHING, MACHINE, 1.5" X 1" X 10 GA, ZINC, NARROW RIM				
5	2	05022026	PIN, .25" X 2", ROLL, ZING, CARBON SPRING STEEL°				



	00055962 DECAL KIT, PLOW						
Item	Qty.	<b>Part Number</b>	Description				
1	1	05051507	DECAL,MONROE SNOWPLOW,12x5				
2	1	05050681	DECAL,4" x2",BONDED POWDER				
3	1	05052311	DECAL,4" X 3" QUALITY CHECK				
4	1	05052547	DECAL, WARNING SPRINGS UNDER TENSION				
5	1	05052628	DECAL,WARNING,TIGHTEN FASTENERS				

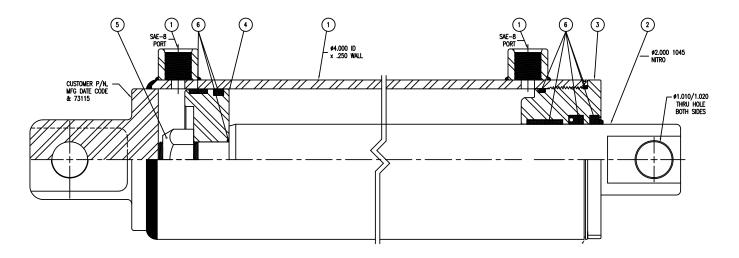
## 05000000 CYLINDER, 3 X 10, DA, NITRIDED ROD & POLY PAK

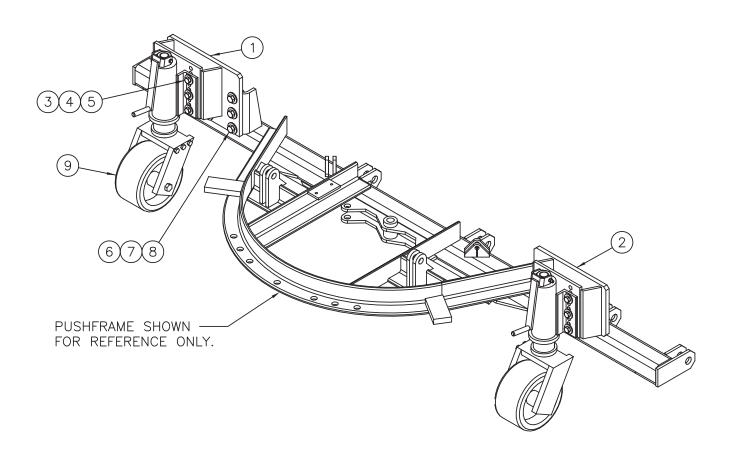
BEST METAL	ITEM	QTY	PART #	DESCRIPTION
	1	1	05000001	PACKING SET
	2	1	05000002	O-RING
	3	1	05000006	BOX
	4	1	05000007	NUT
	5	1	05000003	WIPER
	6	1	05000008	ROD
	7	1	05000014	TUBE
	8	1	05000010	PISTON
	9	1	05000004	O-RING
	10	2	05000005	CUP
	11	2	05000011	FOLLOWER
	12	1	05000012	NUT
	13	1	05000013	SEAL KIT



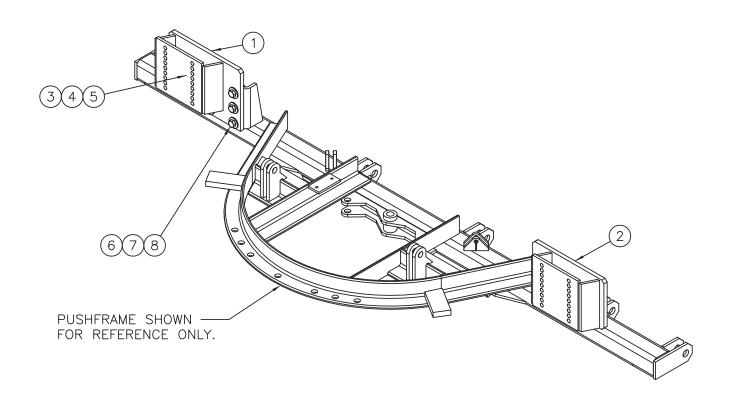
## 05002640 CYLINDER, 4 X 2 X 10 STROKE DA

DIREKT FORCE	PART #	DESCRIPTION
		BODY SUB-ASSEMBLY
		ROD
		GLAND
	05003366	PISTON
	05003240	HARDWARE KIT
	05003265	SEAL KIT





00	00149801 SNOW WHEEL KIT, RVS,4, 5, 6 ATCH 10'-12', W/ SNOW WHEEL						
ITEM	QTY	PART NUMBER	DESCRIPTION				
1	1	00148093	EXT PL WLDMT,LH,SNOW WHEEL,				
2	1	00148094	EXT PL WLDMT,RH,SNOW WHEEL,				
3	12	05010739	BOLT .625-11 x 2.00 G8 HHCS ZC				
4	12	05020837	NUT .625-11 GC TOPLOCK C&W				
5	24	05021311	WASHER .625 FLAT ZC				
6	12	05010766	BOLT .750-10 x 2.50 G8 HHCS ZC				
7	12	05020849	NUT .750-10 GC TOPLOCK C&W				
8	24	05021312	WASHER .750 FLAT ZC				
9	2	05050762	WHEEL,SWIVEL W/ADJUSTER,6509				



00148092 SNOW WHEEL KIT, RVS, 4, 5, 6 ATCH, 10'-12', W/O SNOW WHEELS						
ITEM	QTY	PART NUMBER	DESCRIPTION			
1	1	00148093	EXT PL WLDMT,LH,SNOW WHEEL,			
2	1	00148094	EXT PL WLDMT,RH,SNOW WHEEL,			
3	12	05010739	BOLT .625-11 x 2.00 G8 HHCS ZC			
4	12	05020837	NUT .625-11 GC TOPLOCK C&W			
5	24	05021311	WASHER .625 FLAT ZC			
6	12	05010766	BOLT .750-10 x 2.50 G8 HHCS ZC			
7	12	05020849	NUT .750-10 GC TOPLOCK C&W			
8	24	05021312	WASHER .750 FLAT ZC			

## **HOW TO ORDER PARTS**

To order or inquire about replacement parts, please contact the distributor or store that the product was purchased through. To speed the information flow, please have the follow information ready:

- Model Number
- Serial Number
- Part Number and/or description as per the parts manual
- Quantity needed

For further information about **Monroe Truck Equipment** replacement parts, please call 800-880-0109 and ask for **Snow & Ice Parts Sales**.

## **RETURN POLICY**

Merchandise returned to **Monroe Truck Equipment** must have a Warranty Service Request (WSR) form filled out completely and signed by authorized personnel. To get your WSR form, call 800-880-0109. For whole goods, ask for **Snow & Ice Sales**. For replacement parts, ask for **Snow & Ice Parts Sales**. All returned items are subject to a 15% restocking fee and must be sent <u>freight prepaid!</u>

# MONROE TRUCK EQUIPMENT, INC. WARRANTY SNOW & ICE CONTROL PRODUCTS

**Monroe Truck Equipment, Inc.** warrants to the original purchaser, that if any part of the product proves to be defective in workmanship or material within *ONE YEAR* of the original installation, and is returned to us within 30 days of the discovered defect, we will (at our option) repair or replace the defective part. This warranty does not apply to damage resulting from misuse, neglect, accident, improper installation, normal wear items or lack of maintenance. This warranty is exclusive and supersedes all other warranties, whether expressed or implied. **Monroe Truck Equipment, Inc.** neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty and will not be liable for consequential damages.

All engines, pumps, motors, cylinders and valves are warranted by their manufacturer and not by **Monroe Truck Equipment**, **Inc.**. The manufacturer's warranty will apply to these parts. Electrical and hydraulic components are not to be disassembled without the express written permission of Monroe Truck Equipment. Use of replacement parts other than original equipment voids this warranty.

All defective parts returned must be accompanied by the model number, serial number, date installed, date of defect, description of defect, and the name of the distributor from whom it was purchased. All warranty claims must have prior written approval from **Monroe Truck Equipment**, **Inc.** 

Please return the warranty registration card that accompanies this manual to confirm receipt of this parts catalog and acknowledge the information contained within. Failure to return the attached card may result in a voided warranty.







1051 West 7<sup>th</sup> Street Monroe, WI 53566 608-328-8127 ~ Fax: 608-328-4278

# Warranty Policy Uninstalled Parts and Equipment Provided by Monroe Truck Equipment

Monroe Truck Equipment will provide the following limited warranty for a period of one year to the original purchaser of all uninstalled goods provided by Monroe Truck Equipment:

LIMITED WARRANTY: All goods provided by Monroe Truck Equipment (MTE) will be free from defects in material and workmanship for a period of one year from the date of purchase by the original purchaser. This limited warranty shall be the sole and exclusive remedy for any such product found to be defective. This limited warranty supercedes all previous warranties and is exclusive and in lieu of all other warranties, whether expressed or implied.

This limited warranty applies only to parts or accessories manufactured by MTE and/or provided by same. Except with respect to title, this limited warranty does not pertain to parts or accessories not manufactured and/or provided by MTE, regardless of whether such parts or accessories were selected and/or recommended by MTE. MTE will, as a service to the buyer, pass on any warranties received from the original manufacturer of MTE provided parts and/or accessories.

MTE will not under any circumstances be liable for any incidental or consequential damages whether in tort, contract, or otherwise, for any bodily injury, death, property damage, loss of use, or loss of income resulting from or in any way arising out of any goods provided by MTE, or their sale, use, or manufacture.

Any warranty claim deemed to be arising from the result of misuse, abuse, neglect, accident, improper installation, lack of maintenance, act of war (whether declared or otherwise), or act of God will be denied. Any repair or modification by the buyer or any third party, without the prior written consent of MTE, will void any possible warranty compensation. Any damage deemed to be the result of abnormal operation will not be compensated by this warranty.

Normal or special maintenance items such as fuels, fluids, tires, belts, hoses, filters, air cleaners, light bulbs, and any other items subject to normal wear and tear that are supplied in connection with goods provided by MTE are not allowed under this warranty.

All engines, pumps, cylinders, valves, and motors are warranted by their manufacturer and not by Monroe Truck Equipment. The manufacturer's warranty will apply to these parts. Electrical and hydraulic components are not to be disassembled without the express written consent of MTE. Any disassembly of MTE provided components without prior authorization will void the applicable warranty.

Monroe Truck Equipment shall be the sole and final determining authority as it applies to the administration of this warranty policy. Purchaser acknowledges receipt of Monroe Truck Equipment Warranty Policy and agrees to be bound by same.



#### **GLOBAL SOLUTIONS**

ARMORED VEHICLES ~ SPORT TRUCK CONVERSIONS
MUNICIPAL SNOW & ICE CONTROL ~ FIRE APPARATUS
PICKUP TRUCK ACCESSORIES ~ TRUCK EQUIPMENT/MODIFICATIONS









#### 1051 West 7<sup>th</sup> Street Monroe, WI 53566 608-328-8127 ~ Fax: 608-328-4278

Any and all warranty claims must be forwarded to MTE within 10 days of defect discovery. A copy of the original Monroe Truck Equipment invoice as well as the manufacturer's model number, serial number, and date of installation must accompany all correspondence regarding said claims. MTE will, at their option, choose whether to repair or replace the defective part unless otherwise specified by the original manufacturer of said part.

#### **Procedures for Warranty Claims Notification**

For submission of any warranty claim please contact Monroe Truck Equipment – Warranty Department at 800-356-8134

The following documentation will be needed when you call for initial warranty authorization:

- 1. A copy of the original MTE invoice.
- 2. Make, Model, and VIN or Serial Number of the equipment involved.
- 3. Part number and serial number of the part in question.
- 4. A complete description of the problem.

The following must accompany any claim submitted to Monroe Truck Equipment:

- 1. Documented photographs of any physical damage.
- 2. Inspection notes by MTE personnel or MTE authorized 3<sup>rd</sup> party.
- 3. Authorization number issued by Monroe Truck Equipment Warranty Department.

Defective parts must be returned to Monroe Truck Equipment (freight prepaid) within 30 days of issuance of Authorization Number.

Monroe Truck Equipment reserves the right to void any warranty for failure to comply with Monroe Truck Equipment Warranty Policy.

This policy is effective October 11, 2012